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## Registrations

We're pleased to announce that our patient registration area has expanded. We are now accepting new patients from the following postcodes: DY1, DY2, DY3, DY4, DY5, DY6, DY8, DY9, B63, B64, B65, and B69.

If you live in one of these areas and are looking for a GP, we'd be delighted to welcome you to Anchor Medical Practice. Please note that home visits are limited to patients living within our official catchment area. You can check your eligibility on our website.

## New Staff

We're excited to introduce two new GPs who have joined our team.

Dr Rizwan Alidina and Dr Bhawna Singh. Both doctors bring a wealth of experience and offer specialist appointments for minor surgery procedures.

This includes joint injections, toenail removals, and contraceptive services such as coil and implant insertion or removal. Speak to our reception team if you think you may benefit from one of these services.

## Appointments

In the past month alone, **114 patients** did not attend their appointments without letting us know. That's nearly **29 hours** of valuable clinical time lost.

These missed appointments could have been offered to other patients in need, many of whom are waiting to be seen. With increasing demand on NHS services, it's vital that we use every appointment as effectively as possible.

If you are unable to attend your appointment, please let us know as soon as you can. Even a short notice cancellation helps. By doing so, you're helping another patient access the care they need, and supporting the smooth running of the practice for everyone.

Let's work together to reduce missed appointments and make sure every slot counts.

### Building Work

Our ongoing improvement works are making good progress. We've now completed our brand-new reception area, designed to improve your experience from the moment you walk through the door.

Work is continuing behind the scenes on additional consultation rooms, which will allow us to offer more appointments and services in the near future. Thank you for your continued patience during this time.

### Pharmacy First

Did you know you can now get treatment directly from your local pharmacy for a range of common conditions without needing to see a GP first?

The NHS Pharmacy First scheme covers conditions like ear infections, sore throats, urinary tract infections, and more. It's fast, convenient, and helps free up GP appointments for more complex issues. Just pop into a participating pharmacy for advice and treatment.

### Covid & Flu

We won't be offering the COVID Spring Booster, but don't worry, we'll be running combined flu and COVID vaccination clinics later in the year. These will be open to eligible patients and details will be shared nearer the time.

Please keep an eye on our website and noticeboards for updates.

### Blood Tests

Please be aware that our practice does not carry out blood tests on-site. However, you can arrange your blood test by contacting **01384 365155** or visiting **<https://dudleygroupnhs.simplybook.cc/v2/>** where you'll be able to book an appointment at a nearby clinic or facility